



Supporter Cards



MySchool is South Africa's number one community support program and raises over R1.2 million a month for schools and charities. More and more top retailers are choosing the program as a way of providing trackable, transparent and sustainable financial support to education.

How the program works

Over 500 000 parents and community minded South Africans carry supporter cards. These cards are swiped every time a purchase is made at one of our retail partners country wide. Each transaction is recorded and a percentage is paid to the school of the supporter's choice. Personalised and uniquely numbered, the card identifies the holder as being a supporter of a specific school. The card is not a credit/debit card but works as a tracking card to record transactions.

Card usage is the key

The success of the system is determined by supporters remembering to use their cards. MySchool signage is displayed at pay points of participating partner stores and websites. Supporters receive a list of current business partners with their card and the information is also available on our website. Remember to use your card to benefit your school!

Support options

Once you have received a card, you can manage and change your support as follows:

- Continue to support your school
- Change your support to another school
- Split your support between two schools

You do not need a new card to change your beneficiary.

Communicating with supporters

You will be sent a monthly statement of your support, listing your recorded transactions and advising you of new partners and current promotions. We respect individual supporters' rights to privacy, so with your permission you will receive partner marketing and communication from MyCommunity.

The role of Community Organisers

Every supporter school has been allocated a MySchool Community Organiser. These field representatives assist with a range of aspects, including the initial joining of the programme, promoting relationships with the partners in the surrounding areas and handling general enquiries.

Client Service Centre

Our Contact Centre is open from 08h00 – 17h00, weekdays and will gladly assist you with any queries you may have.

Contact centre: 0860 100 445

Fax: 0866 822 833

Email: customerservices@vmp.co.za

Website: www.myschool.co.za

You can manage your profile on our website, by registering online. Please have your MySchool supporter card number ready. This service enables you to change your details, give permission for communication and view your transactions online. Partner details are also available on our website.